

Terms and Conditions

Effective Date: [2024]

Welcome to **Be Squared Services, LLC**, doing business as **Hawai'i Kine Camping** ("we," "us," or "our"). These Terms and Conditions ("Terms") govern your use of our website www.HawaiiKineCamping.Odoo.com or www.HawaiiKineCamping.com (the "Site") and our camping equipment rental and set-up services. By accessing or using our Site or services, you agree to these Terms. Please read them carefully.

1. Services Provided

Hawai'i Kine Camping offers camping equipment rental and campsite set-up services on Hawai'i Island. Customers are required to first obtain a valid Hawai'i County Camping Permit. Once a permit is secured, customers may select a package and customizations through our Site and finalize reservations over the phone by calling **(808) 825-5063**. We will set up the campsite, and after the rental period ends, dismantle and clean the equipment.

2. Reservations & Payment

- We currently accept payments via **Venmo**.
 - A **\$300 refundable deposit** is required at the time of booking. This deposit covers potential cleaning fees, lost or damaged items, and will be returned within 10 days after the booking is completed and equipment is inspected.
 - Any items found to be lost, stolen, or damaged will be charged to the customer. A price list (**Schedule A**) is available upon request.
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3. Refund & Cancellations Policy

- You may cancel your reservation up to **14 days in advance** to receive a full refund.
- Cancellations made **between 7-13 days** before your scheduled reservation will receive a **50% refund**.
- **Less than 7 days before check-in date:** No refund of rental payment; deposit fully refunded.
- If your campsite is closed due to **unforeseen Hawai'i County actions**, your booking will be credited for use within **60 days**, based on availability. Unused credits after this window will be forfeited.

A separate [Refund & Cancellation Policy](#) is available with more extensive details.

4. User Content

By submitting reviews, testimonials, or sharing photos or media taken during your camping experience, you grant Hawai'i Kine Camping permission to use, display, and share this content for marketing and promotional purposes, including on our website and social media platforms.

5. Customer Responsibilities

- You must obtain a valid **Hawai'i County Camping Permit** before booking with us.
 - You are responsible for any damage to or loss of rental equipment during the rental period.
 - Equipment must not be removed from the designated campsite location.
 - Must follow all [Hawai'i County regulations and rules](#).
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6. Limitation of Liability

We are not liable for injuries, damages, delays, or losses resulting from use of the equipment or your camping experience, including weather conditions or campsite closures. Our liability is limited to the cost of your booking.

7. Third-Party Services

We may link to or use third-party services, such as **Venmo** for payments and various social media platforms. We are not responsible for the content, policies, or practices of these third-party providers.

8. Privacy

We collect personal information such as names, contact details, and permit information to process your reservation and provide our services. A separate [Privacy Policy](#) is available to explain how we use and protect your information.

9. Changes to These Terms

We may update these Terms from time to time. Any changes will be posted on this page with an updated effective date. Continued use of our Site or services after changes means you accept the revised Terms.

10. Contact Us

If you have any questions or concerns, please contact us:

Hawai'i Kine Camping

Email: HawaiiKineCamping@gmail.com

Phone: (808) 825-5063

Mailing Address:

16-586 Old Volcano Rd. #100-3203

Keaau, HI 96749